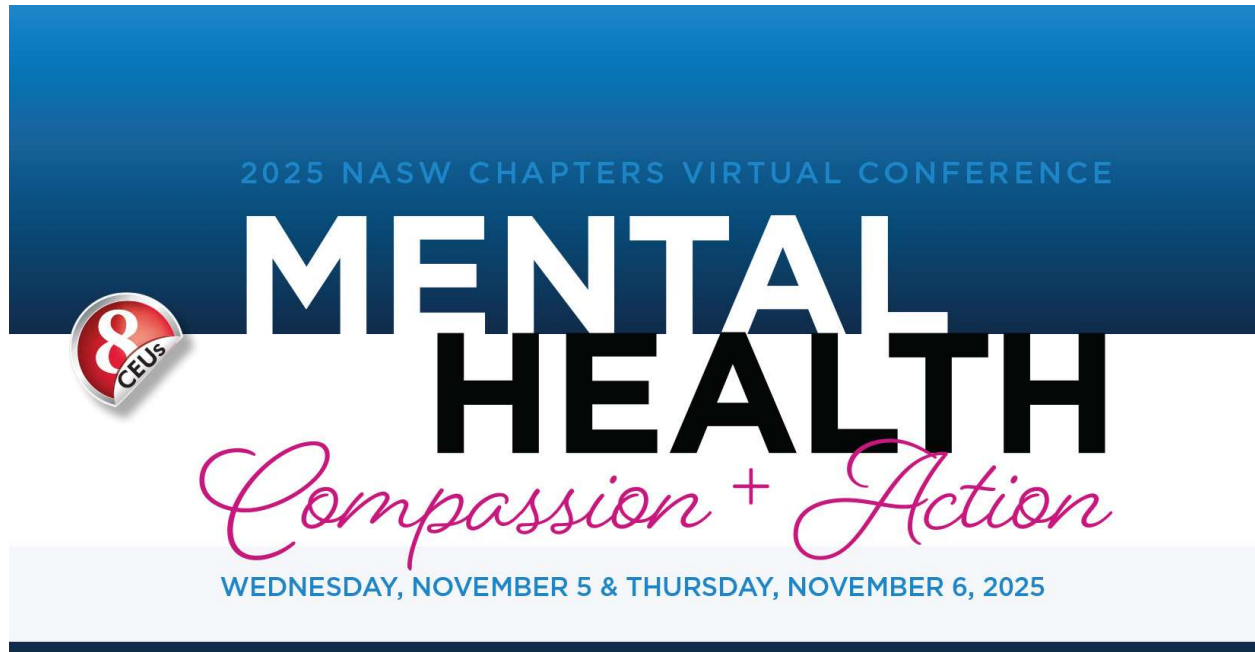




KNOW BEFORE YOU GO

We're excited to see everyone this year at the 2025 NASW Chapters Virtual Conference: Mental Health Compassion + Action taking place Wednesday, November 5 & Thursday, November 6, 2025. To help you prepare for this LIVE VIRTUAL event, we've put together this document so you can show up at the conference ready to learn, grow, and connect with other professionals in your field.

Pre-Conference Check-In

This year's live virtual conference will be hosted via Zoom Events. In order to ensure that everything runs as smoothly as possible on the day of the event, we ask that you complete the pre-conference check-in steps below ASAP. **Due to limited staff availability on the day of the event, we ask that all registrants complete the pre-conference check-in ASAP to verify access to conference in Zoom Events before November 3rd to allow time for troubleshooting.**

All pre-registered participants have been added as an attendee to the conference. Check your e-mail for an e-mail from Zoom inviting you to the 2025 NASW Chapters Virtual Conference. In the e-mail you receive, there will be a

blue “Join” button. Click the blue “Join” button and make sure you have access to the 2025 NASW Chapters Virtual Conference event.

2025 NASW Chapters Virtual Conference



- Nov 5, 2025 11:00 AM - Nov 6, 2025 4:00 PM CST
- Organized by NASW–Illinois, Nevada, and North Dakota Chapters
- Nonmember of NASW

Join

By joining this event, you agree to Zoom’s **Event Participant Terms of Use, Privacy Statement, and Terms of Service.**

1. Find your Zoom event e-mail confirmation and click on the blue “Join” button.
2. If you are logged into the Zoom account e-mail address you provided at registration, you will automatically be redirected to the event Lobby page.

Troubleshooting

- Can’t find your Zoom event e-mail confirmation? Be sure to check ALL of your e-mail accounts. Search your e-mails for your original conference confirmation e-mail which was sent from our registration system, Wufoo.
- Logged in but not getting access to the 2025 NASW Chapters Virtual Conference lobby? It’s likely you are logged into a different Zoom account than the one you provided at registration. Go to <https://events.zoom.us/> and log entirely out of any and all Zoom accounts. Then log back in using the e-mail address you provided at registration as your Zoom e-mail address (check your event confirmation e-mail from Wufoo).
- Need to change your Zoom e-mail address to another e-mail? Contact us with your original Zoom e-mail address you provided at registration as well as an alternate e-mail address used for logging into Zoom, and we will swap access. If you don’t know your password for this account, click on the “Forgot password?” to reset your password.

Navigating the Zoom Events Platform

When you've logged into the Lobby, take a look around and explore the different tabs via the menu at the top of the page:

- See all of this year's education offerings by clicking on the **Sessions** tab. Click on the bookmark logo to the right of the session to save a training to your personal **Itinerary**.
- Check out our conference sponsors under the **Sponsors** tab.
- Check our conference speakers under the **Speakers** tab.
- Wanna see who's attending? Click on the **People** tab.

Customize your profile by clicking your profile icon in the upper right corner, then clicking the blue pencil (edit button).by adding your photo, name, job title, and place of employment.

Additionally, feel free to leave a message in the Main Lobby Chat introducing yourself and telling us what you're most looking forward to at this year's live virtual conference!

General Conference Information

Date: Wednesday, November 5, & Thursday, November 6, 2025

CEUs Available: Up to 8.0 CEUs

Event Platform: Zoom Events

Recommended Login Time: We recommend logging in at least 15 minutes before the conference start time each day to ensure that system updates are downloaded and all audio and visual components are fully functioning and ready before conference start time.

Conference Duration

Times: Times are the same for both days.

- 11:00am to 4:00pm Central Time
- 10:00am to 3:00pm Mountain Time
- 9:00am to 2:00pm Pacific Time

Conference Session Handouts

To find session handouts, go to **Session** and click on the session name. Scroll down past the *Speakers* and *Description* to see if a *Files* section has been added. If a presenter has provided handouts for their session, it will be uploaded here. If there are no materials for a workshop available, you can also contact the speaker directly to see if they can make their materials available.

Remember to check back closer to the date of the conference and afterwards as materials may later be made available by the presenters.

Attire

Suggested attire is business casual for the conference as you may be on camera for group work or speaker discussions.

Session Recordings

Where permitted by presenters and the event platform, some conference sessions will be recorded and be made available for purchase in spring 2026 through the [Social Work Online CE Institute](#).

Attending Sessions. From the **Lobby** page, click on the **Sessions** menu to view all courses. Due to the flexibility of the event platform, you are able to attend any session you wish without need of pre-selecting the sessions. There is no limit on the number of people able to attend any session. Make a personalized itinerary for yourself by clicking on the flag icon next to a session you may want to attend. On the day of the event, go to **Sessions** and click the **Join** button to join any session. You can also click on the name of the session to see speaker names, read a full description of the session, and download any course materials (if available).

Education and CEUs

Please be sure to log in early on the day of the conference and to stay through to the end.

While we understand there are many extenuating circumstances that may attribute to a late arrival or a missed session, we can only issue CEU hours for time you are actively in attendance of the conference. Therefore, if you require the full day of CEUs, make sure to arrive early for each, stay through to the end of the conference, and stay present at your computer. A failure to complete these requirements may result in deducted CEU credits. See “How Do I Earn and Get My CEUs?” for full details on obtaining your CEUs.

How Many CEUs Can I Earn?

Participants attending this year’s 2025 NASW Chapters Virtual Conference are eligible to receive up to 8.0 continuing education units (CEUs) for attending the entire two-day conference in full.

Of those CEU hours, there is the potential to earn CEUs fulfilling requirements for clinical supervision, cultural competency, implicit bias, and Alzheimer's (in IL) or diversity, equity, and inclusion (in NV). To get credit for these hours, you must attend the session in full; in the post-event conference survey afterwards, select the session and answer all exam questions in full.

How Do I Earn and Get My CEUs?

Please note that our steps for earning your CEUs has changed.

- *Stay Logged In and Actively Engaged.* Sign into the Zoom Events on time, stay actively engaged in the sessions (i.e., do not minimize the screen to do work in another window or walk away from your computer), and remain logged in until chapter staff announce the conclusion of the conference.
- *Take Notes on the Sessions You Attended.* You will be asked to demonstrate clear comprehension of course ideas and objectives in the post-event conference examination. We strongly encourage you to take notes on each session you attend so you can refer back to them and remember what was covered upon conclusion of the conference.
- Immediately upon conclusion of the conference, you will receive a link to complete our post-conference exam and evaluation via SurveyMonkey*. Complete the post-event survey and exam which will be sent out via SurveyMonkey. Select the sessions you attended and complete the exam questions. You will need to complete all questions and click submit at the end. *It is critical that you complete the survey within 5 business days.*
- *BE PATIENT!* While the chapter strives to send out CEU certificates as soon as possible, it does take some time to review answers to questions and verify attendance via Zoom analytics. We anticipate having all CEU certificates e-mailed before the Thanksgiving holiday.

**Don't see the survey from SurveyMonkey in your e-mail?* If you do not receive the conference survey after the conference, be sure to check your e-mail's spam folder. Additionally, check with your network administrator to make sure e-mails from us or SurveyMonkey are not being automatically blocked by the system.

If you have checked your e-mail's spam folder and still cannot locate the e-mail from SurveyMonkey, please make sure you have not opted yourself out from receiving e-mails from SurveyMonkey. You can opt back in here: <https://www.surveymonkey.com/user/email-opt-in/>. Once you've done so, let us know and we will resend the survey link to you.

How Do I Earn My CPDUs (for PEL-holders)? (Illinois licensees ONLY)

If you registered to receive CPDUs at registration and do not hold an LSW or LCSW, you should have received a link to the ISBE evaluation form required to receive CPDUs. You will need to complete this form upon completion of the conference and e-mail it to NASW-IL to receive CPDUs. Please allow 45 days to receive your CPDUs by e-mail as they need to be customized for each individual. If you hold a PEL and an LSW or LCSW, you can use the CEU certificate from the conference for your LSW/LCSW renewal and do not need CPDUs.

When/how will I get my CEU/CPDU certificate?

ALL CONFERENCE CEUS WILL BE E-MAILED BEFORE THE THANKSGIVING HOLIDAY.

Please refrain from e-mailing the chapter about the status of your certificate as it will slow down our work to process your certificates as quickly as possible. Be sure to check both your e-mail marketing, spam, and junk folders for your certificate.

Participants are responsible for providing current contact information when completing the survey for the conference. The NASW Chapters will be issuing CEUs via e-mail and are not responsible for CEUs that are not received by conference participants if contact information is not current. This year's NASW Conference workshops will qualify as continuing education for the following professions*:

- In Illinois: LSWs, LCSWs, PELs, LPCs, LCPCs, LMFTs, RNs, LPNs, APNs, and LCPs (includes a post-event examination for remote CEUs).
- In Nevada: Professionals licensed by Nevada Board of Examiners for Social Workers, Nevada State Board of Psychological Examiners, State of Nevada, State of Nevada Board of Examiners for Marriage and Family Therapists & Clinical Professional Counselors, Department of Education.
- In North Dakota: Professionals licensed by the North Dakota Board of Social Work Examiners *Subject to change

Licensure Questions

If you have any questions about licensure or CEU requirements, please visit your local NASW state chapter website and/or licensing board for more information:

ILLINOIS

NASW-IL: <https://www.naswil.org/licensure>

Illinois Department of Financial & Professional Regulations (IDFPR):

<https://idfpr.illinois.gov/Contact/IDFPRContact.asp>.

NEVADA

NASW-NV: <https://naswnv.socialworkers.org/Professional-Development/Licensing>

Nevada Board of Examiners for Social Workers: <https://socwork.nv.gov/>

NORTH DAKOTA

NASW-ND: <https://naswnd.socialworkers.org/>

ND Board of Social Work Examiners: <https://www.ndbswe.com/>

Further Conference Questions

Contact us by e-mail: office.naswil@socialworkers.org.

NASW-IL, ND, and NV Policy on Hostile Conduct/Harassment

The NASW-Illinois, North Dakota, and Nevada Chapters seek to provide an educational environment in which diverse participants may learn, network, and enjoy the company of colleagues in an environment of mutual human respect. We recognize a shared responsibility to create and hold that environment for the benefit of all. Some behaviors are, therefore, specifically prohibited:

- Harassment or intimidation based on race, religion, language, gender, sexual orientation, gender identity, gender expression, disability, appearance, or other group status.
- Sexual harassment or intimidation, including unwelcome sexual attention, stalking (physical or virtual),
- Threatening attendees, speakers, staff, or volunteers.

Speakers are asked to frame discussions as openly and inclusively as possible and to be aware of how language or images may be perceived by others. Participants asked to stop a hostile or harassing behavior are expected to comply immediately. Conference participants seek to learn, network, and have

fun. Please do so responsibly and with respect for the right of others to do likewise.

Attendees found to be behaving in a manner counter to these policies will be removed from the conference/virtual platform without a refund.

If an incident occurs and you wish to file an anonymous harassment complaint, you can do so at: <https://naswil.wufoo.com/forms/anonymous-harassment-form-naswil-event/>